

Contents

The Author	xi
Resources, Solutions, and Workshops	xiii
Preface: Taking Accountability	xv
Chapter 1 Taking Accountability	1
Positively the Best Decision	1
Take Accountability or Blame? The Stakes Are High	5
The Magic of Taking Accountability	6
The Rewards of Taking Accountability	10
Accountability Accelerator	11
Shine the Spotlight on the One and Only	15
An Unexpected and Illuminating Discovery	19
Do They Know the Rules of the Game?	21
Chapter 2 Choices	35
Decisions Determine Destiny	35
Stay the Course—Avoid Drowning “Below the Water”	39
Beware of the Bell	43
Leading Accountability—It Is a Choice, and Everyone’s Job	46
Where Do They Learn Those Things?	49
Words Are Cheap—The Actions We Choose Are What Matters	52
The Enemies: Justifications, Explanations, Reasons, Rationalizations, Vindications, and Excuses	54
Why Did Randy Cross the Road?	56

Chapter 3	Accountability—What Is It?	67
	Once Defined, It Flows	67
	Are You Fully Recognizing Your Realities?	74
	The Eyes Have It	76
	Have You Accepted Ownership for Your Realities?	78
	Yoda—The Accountability Coach	81
	Lessons from Hyrum	83
	Solutions Abound	86
	The Obvious Next Step	90
Chapter 4	Accountability Transcends	97
	Powerful Shift in Perception	97
	Cement the Focus	100
	The Magical Mindset Shift	103
	Lessons from the Marauders	106
	Accountability Trumps Responsibility	109
	To LAG or to LEAD	111
Chapter 5	The Preeminent Organization	117
	Accountability Is the Catalyst	117
	Shaping an Accountable Culture	120
	Ignite Desired Accountable Behaviors	122
	The Power of Genuine Appreciation	127
	Culture: How We Do Things Around Here	129
	Forging an Accountable Culture: Little Things Matter—A Lot!	131
	Are the Experiences in Your Culture Nurturing Accountability?	133
	The Relationship Triad: Experiences, Beliefs and Actions	135
	You Alone Are Accountable for How You Are Perceived	137
	Sustaining an Accountable Culture: Tune-Ups Required	139

Accountability Tip: Do Not Shoulder Their Accountabilities	142
Do Not Dwell on Why: Keep Moving Forward	144
Accountability in Times of Change: Overcome Fear and Denial	146
The Pinnacle: The Accountable Organization	150
Live and Lead Accountably	161

Index

163

<http://www.pbookshop.com>

<http://www.pbookshop.com>